



District Council of Coober Pedy
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ABN: 51 908 978 026

Office Use:

Date form received ____/____/____

Receiving Officer _____

CSR _____

Application for Water Leak Rebate

Customers are responsible for the maintenance and repairs of plumbing and appliances on their property. The District Council of Coober Pedy is not responsible for a customer's internal pipework. A leakage allowance may be granted to eligible customers as a gesture, in line with Council's Water Leakage Allowance Policy.

All fields are to be completed

Account Details

Water Account Number _____ Account Name _____

Property Address _____

Contact Number _____ Email Address _____

Postal Address _____

Applicant Details

Name _____

Relationship to the property *(Please tick)*

☐ Real Estate Agent ☐ Owner ☐ Other *(Please specify)* _____

Water Leak Details

Date leak was detected: ____/____/____ Date leak was repaired: ____/____/____

Description of the leak *(including location or draw a map of the property if this helps)*

Meter Reading Details

Please provide a photo of the meter reading after water leak has been fixed:

Meter Reading: _____ Date of Reading: ____/____/____

Repair Details

Was the repair undertaken by a licensed plumber?

☐

Yes

Please provide a copy of the plumber's tax invoice with your application.

Certificate of Compliance No: _____

☐

No

Please supply copy of receipts for any materials for the repairs or explain in detail the work undertaken and materials used to repair the leak, including type/class of pipe and fittings.

Please include any further evidence to support your application.

Terms and Conditions

To be eligible for a leakage allowance the leak must:

- be concealed, not visible or reasonably undetectable (underground, under a concrete slab etc.)
- be due to normal deterioration or accidental damage and not wilful damage
- be repaired in a timely and effective manner to minimise water loss
- be repaired within 4 weeks of the detection or a high-water use letter was received
- be repaired with authorised materials
- rebate will be capped at 600kL
- comply with the Water Leakage Allowance Policy from Council
- a water leak allowance cannot be given if the leak has been caused by a faulty appliance (such as toilet cistern, sprinkler system etc.) or leaking tap
- rebate will apply to water tariff which will be reduced to \$6.58 per kilolitre for the first 600kL only
- water leakage applications must be submitted within 6 weeks of the date of repair
- a maximum of 1 allowance is permitted in a 5-year period for properties under the same ownership

By signing this application form you agree and understand the above terms and conditions.

Full name of person completing this application _____

Signature of person completing this application _____ Date: ____/____/____

NOTE: THE DISTRICT COUNCIL OF COOBER PEDY WILL ENDEAVOUR TO MAKE CONTACT WITH YOU. SHOULD YOUR ACCOUNT FALL DUE IN THIS TIME, PAYMENT IS TO BE MADE BY THE ORIGINAL DUE DATE.