COMMUNITY DIRECTORY

Information on services in Coober Pedy

PRODUCED BY THE COOBER PEDY COMMUNITY SETTLEMENT SERVICES WORKERS
EMERGENCY

PHONE NUMBERS

POLICE  8672 5056
        131 444

FIRE (CFS)  8672 5904

AMBULANCE  000

SES/MINE RESCUE  8672 5999

HOSPITAL  8672 5009
COOBER PEDY MULTICULTURAL COMMUNITY
FORUM INC

Community Settlement Services:

Contact: H.A.A.C.
Telephone: 08 8672 3299
Fax: 08 8672 3242

Financial Counselling Service:

- Contact: Kevin Woon
  Telephone: 08 8672 3519
  Fax: 08 8672 3242

  Address: Shop 5, Lot 7
          Hutchison Street
          Coober Pedy
          S.A. 5723

Objectives:

- To ensure members of the Ethnic Community and broader communities receive information regarding the availability of services.
- To enable of the culturally diverse community to raise issues of concern in relation to services available in town.
- To support, educate and ensure access and equity.
- To encourage involvement of the culturally appropriate services within the Coober Pedy Community.
- To provide effective liaisons between ethnic groups and other agencies in order to create an understanding on Non-English Background People special needs.
- To encourage cultural diversity within the Coober Pedy community.
- To promote programs to specifically cater for the need within the ethnic communities.
- To provide information and access to newly arrived Migrants and refugees throughout their settlement period.

Aims:

- To provide an environment on Coober Pedy where newly arrived migrants, refugees and all people from Non-English speaking backgrounds and Aboriginal and Torres Strait Islander people are ensured high levels of access and equity to cater for their specific needs.
- To ensure the advancement of Non-English speaking background people by supplying information to increase their knowledge, awareness and supports.
DUSTY RADIO COOBERT PEDY

Contact: Kevin Woon (Station Manager)

Address: PO Box 834
         Coober Pedy
         S.A. 5723

Telephone: 08 8672
            08 8672 5088 (Studio)

Services:

• Community Announcements

• Broadcasting

• Ethnic Broadcasting
UMOONA COMMUNITY COUNCIL INCORPORATED

Contact: Ethel Cherrington (CEO)
Address: PO Box 300
         Coober Pedy
         S.A. 5723
Telephone: 08 8672 5246
Fax: 08 8672 3907

Services Offered:

- Umoona Community Council

At the direction of the Housing Management Committee responsible for the management of houses owned by the Umoona Community Council both within the town and Umoona Community are. Provide agency support to tenants of the Aboriginal Housing Unit of SA Housing Trust within Coober Pedy.

Responsibilities:

- Collection of rent and arrears
- Ordering of maintenance work
- Tenancy problems
- Liaison with Coober Pedy for essential services
- Secretarial support for Housing Management Committee
- Recommendations for purchases of houses
- Recommendations for allocation of tenants
- C/Link budget program
- Payment of essential services, rent, etc
- Age persons budget program

The Umoona Community Council is a nine person committee that oversees the functions relating to Aboriginal affairs for the township of Coober Pedy.

- C/Link agency to assist in all matters for benefit recipients
- Housing-community owned and aboriginal funded
- Weekly rubbish collection and yard maintenance
- Childcare facilities, school meals program
- Youth program to manage sport and recreation need of the community
- Family care worker to assist families in welfare matters of children
- Budgeting for personal and home expenses such as rent, electricity and water.
- General community welfare assistance
CHILD AND YOUTH HEALTH

Contact: Trish Turner
Telephone: 08 8672 5916
Fax: 08 8672 5916
Clinic Appointments: 08 8672 5376
Parent Helpline 24 Hours: 1800364 100
Clientele: Children 0 – 12 years old and families

Services Offered:

- Health assessment, Support in information for children 0 -12 years and their families. Working in partnership with parents.
- Nutrition e.g. breast/bottle feeding, solid food
- Development assessment including vision and hearing screenings
- Parent Education Groups
- Friends of C&YH, a support group for parents and children
- Community liaison
- Health Promotion
- Behaviour
HEALTH INFORMATION
COMMUNITY HEALTH SERVICES

Contact: Gai Di Donna (Manager)

Venue: Community health care

Address: P.O. Box 143
        Coober Pedy
        S.A. 5723

Telephone: 08 8672 5376

Fax: 08 8672 3881

Email: cphosp@cphosp.com

Services Offered:

• Health and Education Program
• Outreach Nursing Services
• Domiciliary Care and Equipment
• Counselling on health problems
• Ante natal information
• Activities group for Seniors
• Play Group – Wednesday 9:00am to 11:00am
• Liaising with visiting clinics
• Kilo Club
• Aerobic Exercise Group
• Self-referral, Community based services
DEPARTMENT FOR FAMILY AND YOUTH SERVICES
FINANCIAL SUPPORT TEAM

Contact: Senior Financial Counsellor

Address: Lot 2501 Hutchison Street
         Coober Pedy
         S.A. 5723

Telephone: 08 8672 4555
Fax: 08 8672 4544

Services Offered:

Financial Counselling

- To provide a counselling and advocacy service to clients in financial difficulty.

- To affirm the rights and dignity of individuals and empower them towards improved money management skills.

- To give evidence in consumer rights, and advocate for social/or legislative change so that the individual has improved rights and powers in the financial market place.

- To improve community knowledge and awareness of financial counselling issues through advocacy and education.

- To provide budgeting advice and repayment plans, a deal with credit and debt problems.

- To give advice on bankruptcy and its alternatives.

Emergency Financial Assistance

To enable individuals and families with limited resources, who find themselves in financial crisis, to obtain food, shelter etc, to prevent family breakdown, or to help families gain financial independence, by providing them with goods, services or money when appropriate.

Concessions

To reduce financial pressures on pensioners, and other low-income earners, by remitting in part: water, electricity and council rights and providing transport concessions.
DEPARTMENT FOR FAMILY S.A. EDUCATION AND CHILD DEVELOPMENT

Contact: Karen Barry (Manager)
Address: Lot 2501 Hutchison Street
          Coober Pedy
          S.A. 5723
Telephone: 08 8672 4555
Fax: 08 8672 4544

Services Offered:

Child Protection:
- Investigations into allegations of child abuse, arranging safe living for parents and children.
- Intervention in breakdown of the family: support for survivors of violence.

Outreach Services:
- Support for families and individuals in crisis.
- Delivery of Child Protection Services.
- Explaining how to use the Child Abuse Report Line (13 14 78).
- Discussing mandatory reporting.
- Facilitating access to goods and services in remote areas.
- Advocacy and information sharing.
- Assisting to maintain contact between family members.
- Linkage with financial services.
- Supporting communities and families by self-determination to solve child protection issues.

Juvenile Justice:
- Suspension of young offenders, preparation and writing of court reports.

Agency Liaison:
- Working with other government and non-government agencies to improve situations for families.

Social Work Service:
- The Social Workers provide a range of assistance to clients. FAYS is a statutory organisation and is obliged to operate largely within legal boundaries for care and protection of children and young people in the community.
- Social Workers can also provide short or long term counselling, advocacy for children’s rights, and intervention if family crisis.
- There are also programs planned and implemented which work with and for the community members.
UMOONA AGED CARE ABORIGINAL CORPORATION

Telephone: 08 8672 5605
Fax: 08 8672 5775
Address: PO Box 347
           Coober Pedy
           S.A. 5723

Staff:
Manager:    Sonya Mazzone  0418 241 921
Administrative Officer:  Travis Karam  08 8672 5605
HACC Coordinator:  Sherie Smith  0417 880 921

Services Include:

- Socialisation Programs
- Cultural Activities
- Bush Tucker/Medicine Outings
- Shopping
- Home Assistance/Cleaning
- Phone Assistance
- Clothing/Bedding Assistance
- Respite Day Care
- Overnight Emergency Accommodation
- High Level Care Accommodation
- Low Level Care Accommodation
- Day Care Centre
- Arts and Crafts Activities
- Bush Camps
- Personal Care
- Showering
- Washing
- Emergency Transport
- Emergency Medication Assist
- Nutrition
- Budgeting
FAMILY RESOURCE SERVICE

Contact: Tracy Dempsey

Address: Community Health Centre
         Coober Pedy
         S.A. 5723

Telephone: 08 8678 9459

After Hours Number: 08 8678 9226

Fax: 08 8672 3459

Email: Dempsey.tracy@cphosp.com

Hours Available: 24 Hours, 7 Days a Week

Services Offered:

- Generic social work practice – Confidential, Counselling, Information, Referral, Advocacy
- Domestic Violence / Family / Relationship Support
- Counselling / Behaviour Modification on range of issues
SA AMBULANCE

Contact:

Address: Umoona Road
         PO Box 722
         Coober Pedy
         S.A. 5723

Telephone: 08 8672 5547
Fax: 08 8672 5547

Services Offered:

- Training for ambulance duties.
- Ambulance (4WD) and Officers on a 24 hour a day, 365 days a year.
- Call area covers Coober Pedy Township and the surrounds as far South as
  Glendambo, North to Marla on the Stuart Highway and all other land
  considered necessary.
- Volunteer Ambulance Officers are on standby at functions such as the Motor
  Club, Racing Club, School Sports Day in Coober Pedy and adjoining areas.
- Educational – Opal festival display
- The new Volunteer Ambulance Course starts first Monday after school starts
  again in 2003 at SAAS station at 7:30pm

Aims:

- The need for first aid to be widely known by the community.
- For people to use this knowledge when necessity arises because all sections of
  our community are often faced with dangerous situations that must be treated
  rationally and without panic.
- Ignorance can create worse injuries than the aboriginal incident.

Volunteers are always required by SA Ambulance Service duties. The rewards are
well worth the sacrifice.
FAMILY & YOUTH SERVICES
REGIONAL YOUTH SERVICES COORDINATOR
“YOUTH SECTOR NETWORK”

Contact: Coordinator

Address: P O Box 584
Coober Pedy
S.A. 5723

Telephone: 08 8672 5957
Fax: 08 8672 3242
Email: Dungey.Natalie@sa.gov.au

Times Available: Monday – Friday

Services Offered:

• Youth Programs
SOUTH AUSTRALIAN POLICE DEPARTMENT
COOBER PEDY

Contact: Senior Sergeant (Peter Murray)

Address: Malliotis Boulevard
          PO Box 215
          Coober Pedy
          S.A. 5723

Telephone: 08 8672 5056
Fax: 08 8672 5772

Services Offered:

- Department of Transport – motor registration and drivers license processing
- Firearms Licensing
- Police Clearances
- Justice of the Peace Services
COOBER PEDY REGIONAL SPORTS AND RECREATION ASSOCIATION

Contact: Carmelo Crisa
Telephone: 0408 890 280
Fax: 08 8672 3242
Address: PO Box 426
Coober Pedy
S.A. 5723

Times Available: 7 Days a Week

Services Offered:

- Peak body for sporting club in Coober Pedy
- Advice to new clubs
- Auspicing body for grant application
- Promoting sport and recreation in Coober Pedy
COOBER PEDY COMMUNITY CORRECTIONAL CENTRE

Contact: Community Correctional Officer (Bernadette Giles)
         Administrative Officer (Lesley Pavlovic)

Address: Community Services Centre
         Malliotis Boulevard
         PO Box 831
         Coober Pedy
         S.A. 5723

Telephone: 08 8672 3091
Fax: 08 8672 3092
Opening Hours: Monday – Friday
               8:45am – 5:00pm

Services Offered:

• Supervision of clients on community based orders
COOBERT PEMY COURT SERVICES DEPARTMENT

Contact: Court Registrar

Address: 4 Flinders Terrace
         Port Augusta
         S.A. 5700

Telephone: 08 8672 5601

Fax: 08 8672 5712

Opening Hours: 9:00am – 5:00pm

Services Offered:

• Magistrate Court

• Penalty Payments

• All magistrate Matters

• Justice of Peace Services
COOBER PEDY MINERS ASSOCIATION

Contact: Paul Reynolds
Telephone: 08 8672 3037
After Hours: 08 8672 3037
Address: PO Box 95
Coober Pedy
S.A. 5723

Services:

• To promote the welfare of the miners in Coober Pedy and to obtain improvements in mining conditions
• To publish reports
• To receive gifts of real or personal property, and to raise money for any of the purposes of the association.
• To make donations or to grant financial assistance to any association, body corporate or organization providing services or facilities within the area.

The general terms our association undertakes the following functions:

• Liaison with government agencies over regulations concerning the opal mining industry.
• Is an inaugural member of the Australian Gemstone Industry council.
• Operates an accident fund for immediate emergency payments to members (membership free).
• Provides a communication, support, information and advisory service for miners.
DEPARTMENT OF MANUFACTURING INNOVATION
TRADE RESOURCES AND ENERGY

Contact: Program Manager (Peter Lane)
Compliance Officer (Bryce Tickner and Matthew Crocker)
Opal Registrar (Marilyn Lange)

Telephone: 08 8672 5759
Fax: 08 8672 5788
Address: PO Box 475
Coober Pedy
S.A. 5723

Opening Hours: Monday – Friday
8:30am – 4:45pm

• To inspect precious stone claims for compliance with provisions of the Opal Mining Act.

• Give advice to miners on legislation in regards to mining matters.

• Issue to Miners permits to purchase explosives.

• Assist miners and tourists in the acquisition of mining publications.

• To provide an administrative service for opal miners through the regional office.

• Manage and administer opal register and data base.
COOBER PEDY RETAIL BUSINESS AND TOURISM ASSOCIATION

President: Robert Coro
Treasurer: Deane Clee
Secretary: Sami Kambouras
Telephone: 08 8672 3099
Fax: 08 8672 5228

- The association is compromised of approximately 45 businesses involved in retail services, in hospitality and in opal buying and selling to the community and to the visitors.

- Its purpose is an ideas forum and lobby group to encourage improved services for the community and visitors.

- The Association attempts to promote Coober Pedy as an essential destination for Australian and International travellers. In doing so it promote the growth and maintenance of local services both private enterprise, by encouraging improved business premises and scope of services provided through achievement awards, and public works, through lobbying State and Federal Agencies with a united voice.

- The Association assists council in the implementation of planning guidelines – i.e. acceptance of uniform signage policy and input into decision on sewage disposal, airport infrastructure, etc.

The Association has supported:

- The Opal Festival
- The Community Liaison officer
- The Tourist Information Service
- Apprenticeships and training of the unemployed
- Work experience for students
- Provides employment and employee training
- ACCC and NRDB seminars and projects
- SA Museums

The Association has supported:

- The Coober Pedy Visitors Guide
- Business Achievement Awards
- The Code of Business Ethics
- National and Interactive Marketing of Coober Pedy
COOBER PEDY REGIONAL TIMES

Editor: Margaret MacKay
Telephone: 08 8672 5920
Email: cptimes@ozemail.com.au
desktop1@bigpond.net.au

Services Offered:

• Dissemination of all types of Community news
  - Local
  - Regional
  - Sporting and Social Events
  - Advertising
  - Classified Ads

• When possible, staff will cover particular events and take photographs

• Assistance is available for writing particular items or doing re-writes when a person does not feel competent to do so.

• This is a Community paper and contributions are accepted from all sections of the community.

• Publish fortnightly